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Group Chief Financial Officer

Helping people and businesses prosper

GROUP STRATEGY UPDATE

NY, October 10th
2017



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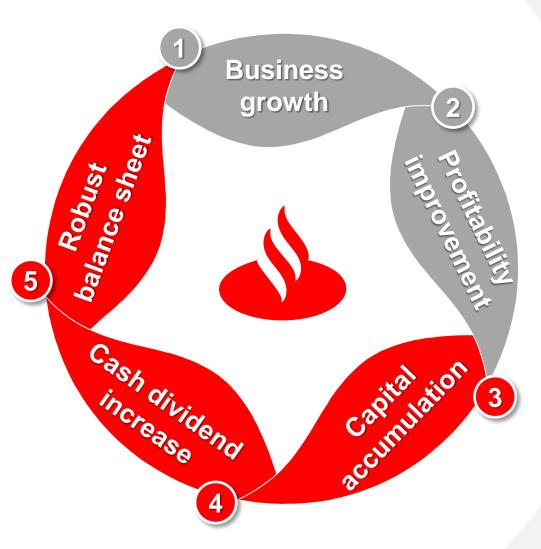
The businesses included in each of our geographic segments and the accounting principles under which their results are presented here may differ from the included businesses and local applicable accounting principles of our public subsidiaries in such geographies. Accordingly, the results of operations and trends shown for our geographic segments may differ materially from those of such subsidiaries.

In addition to the financial information prepared under International Financial Reporting Standards ("IFRS"), this presentation includes certain alternative performance measures as defined in the Guidelines on Alternative Performance Measures issued by the European Securities and Markets Authority on 5 October 2015 (ESMA/2015/1415es) as well as Non-IFRS measures. The APMs and Non-IFRS Measures are performance measures that have been calculated using the financial information from the Santander Group but that are not defined or detailed in the applicable financial information framework and therefore have neither been audited nor are capable of being completely audited. These APMs and Non-IFRS Measures are been used to allow for a better understanding of the financial performance of the Santander Group but should be considered only as additional information and in no case as a replacement of the financial information prepared under IFRS. Moreover, the way the Santander Group defines and calculates these APMs and Non-IFRS Measures may differ to the way these are calculated by other companies that use similar measures, and therefore they may not be comparable. For further details on the APMs and Non-IFRS Measures used, including its definition or a reconciliation between any applicable management indicators and the financial data presented in the consolidated financial statements prepared under IFRS, see Section 26 of the Documento de Registro de Acciones for Banco Santander filed with the CNMV on July 4, 2017 (available on the Web page of the CNMV - www.cnmv.es- and at Banco Santander - www.santander.com), Item 3A of the Form 20-F and "Presentation of Financial and Other Information" and "Selected Consolidated Financial Information" in the Form 6-K. For a discussion of the accounting principles used in translation of foreign currency-denominated assets and liabilities to euros, see note 2(a) to our consolidated financial statements on Form 20-F and to our consolidated financial statements available on the CNMV's w

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Our financial strategy combines five levers



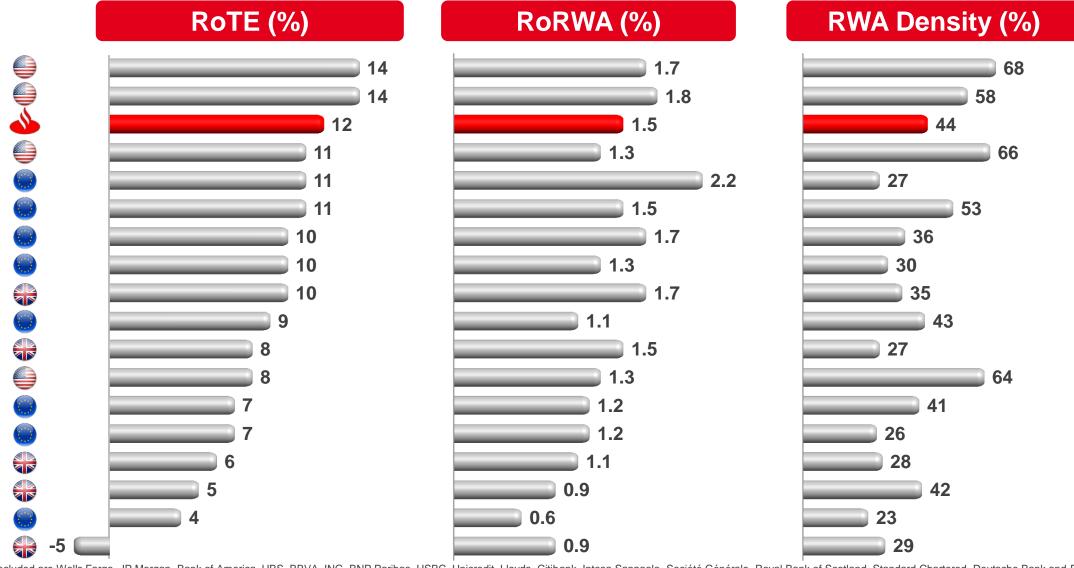
- Committed to grow organically
 Leveraging our business model & improved
 commercial strategy
- 2 RoTE: 11.7% ► Top 3 vs. peers
 RoRWA: 1.47%
- 3 CET1: 10.72% (meeting our targets consistently)
 Growing TNAV/share¹ (from €4.01 Dec'14 to €4.15 Jun'17)
- Higher total and cash dividend per share
- NPL: 3.55% and coverage ratio: 73% Prudent funding & liquidity management

(1) Group ex-Popular as of 1H'17



Disciplined capital management

Santander outperforms in profitability with much lower volatility...



Note: Peers included are Wells Fargo, JP Morgan, Bank of America, UBS, BBVA, ING, BNP Paribas, HSBC, Unicredit, Lloyds, Citibank, Intesa Sanpaolo, Société Générale, Royal Bank of Scotland, Standard Chartered, Deutsche Bank and Barclays Source: Company data and Bloomberg as of 1H'17

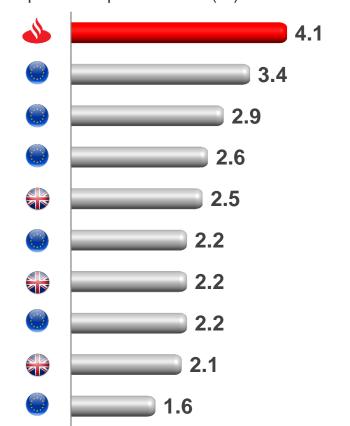




...as business models matter: Santander has wide room to absorb losses

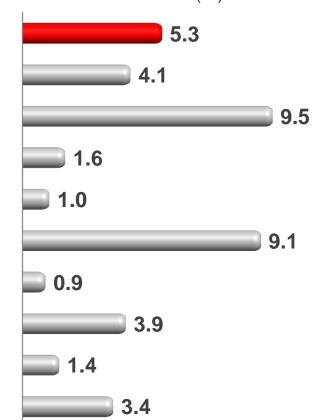
Higher profitability...

Pre-provision profit / RWA (%)



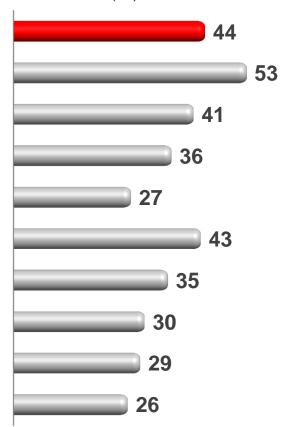
...with higher coverage...

Loan-loss allowances / RWA (%)



...over a conservative density

RWA / Total assets (%)



Note: Peers included: BBVA, Unicredit, BNP Paribas, Société Générale, Intesa Sanpaolo, ING, Barclays, Lloyds and HSBC Source: Company data and Bloomberg as of 1H'17





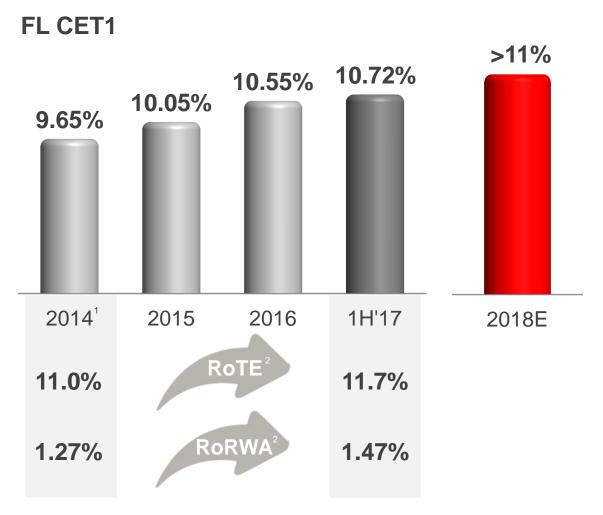
Santander's capital ratio is well above regulatory requirements



Note: Peers included: Unicredit, Deutche Bank, BNP Paribas, Société Générale, Intesa Sanpaolo and ING (1) Buffer defined as Phased-in CET1 1H'17 - SREP requirement Source: Company data



We meet consistently our organic capital accumulation commitment...

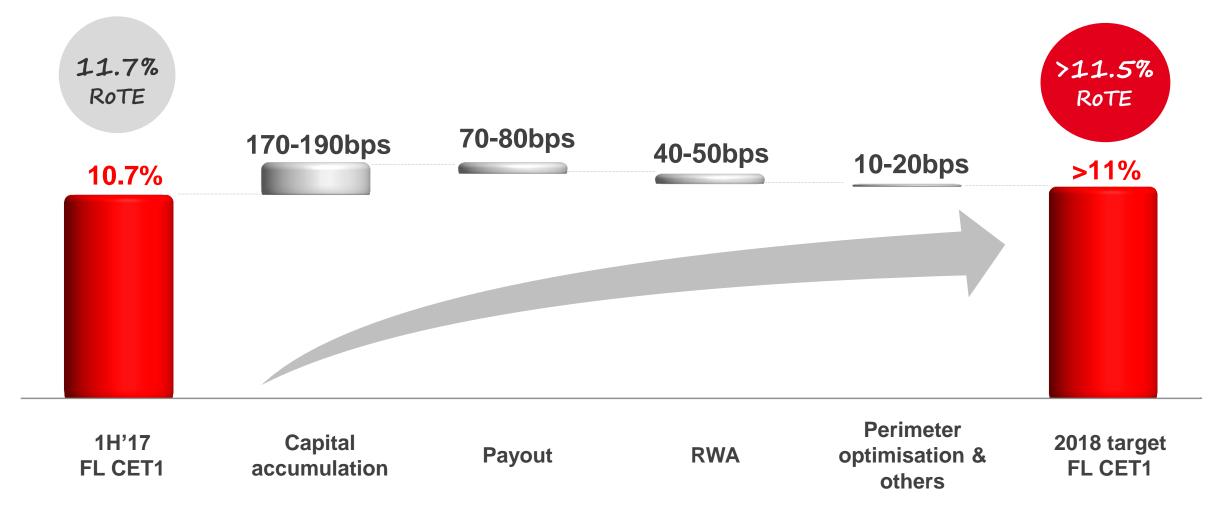


- Committed to accumulate organically an average of 10bps CET1 per quarter
- RWA growth below profit growth
- Plans to optimise return on capital
- Capital increase for the Popular acquisition is capital neutral

(1) Pro-forma, including Jan '15 capital increase (2) Group ex-Popular

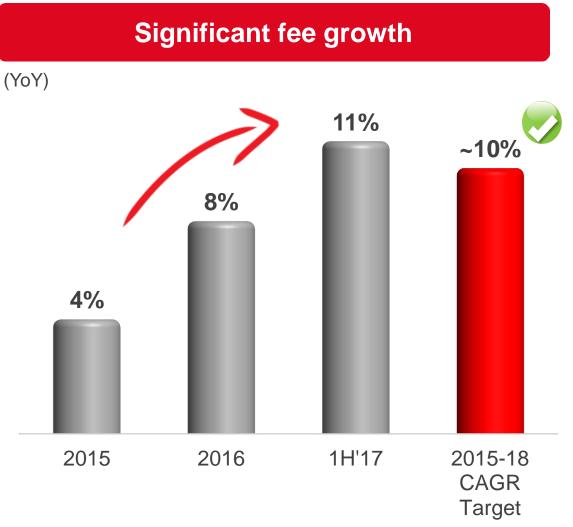


...therefore we are on track to meet >11% CET1 in 2018



Note: Assuming no change in AFS portfolios valuation. Data ex-Popular. All amounts except 1H'17 are estimates

Building a low capital consumption business and improving recurrence...



- Enhanced customer loyalty
- · Fee generating business growth
- Increased recurrence ratio
 from 48% to 52% YoY

Less capital intensive commercial strategy

Note: Constant euros (1) Fees to cost as of 1H'17

...and disciplined M&A and capital allocation

Banco

Popular

BANIF

Popular Becoming leader in Spain and Portugal

• **ROI**: 13-14% in 2020

• **EPS**: Accretive by ~3% in 2020

TNAVPS: ~3% accretion

SAM EPS: Accretive >1%



• **CET1 impact**: -11bps in 2017

Gaining full control on a key fee

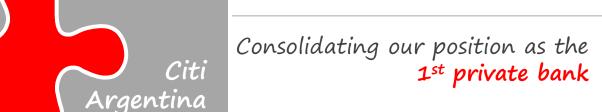


Reinforcing our franchise gaining 2.5pp market share

ROI: Aligned with Santander Portugal RoTE

EPS: Accretive

• **CET1**: No negative impact





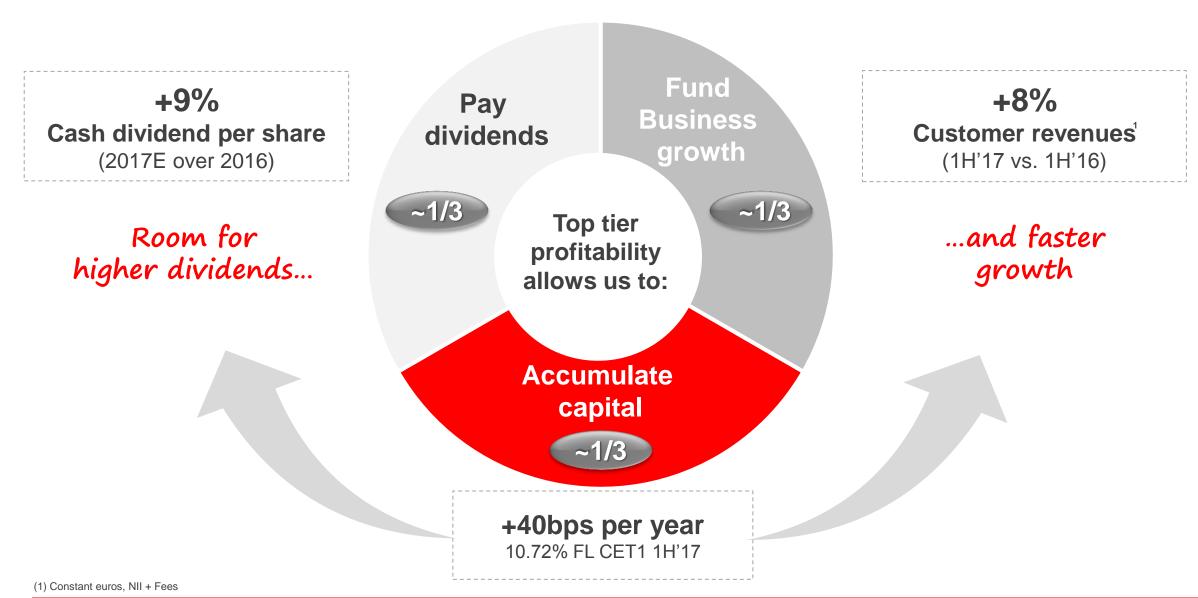
△ Santander

• **ROI**: ~30%

• **EPS**: Accretive since year 2 (2018)

• **CET1 impact**: -3bps

Increased capacity to grow faster and improve dividends

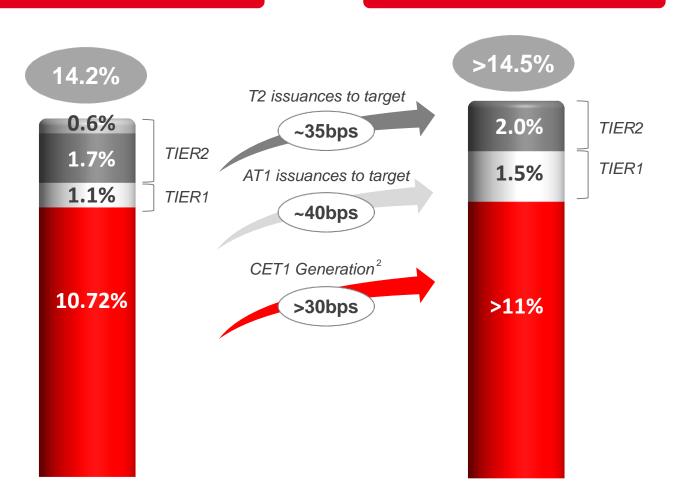




AT1/T2 buckets to be achieved during the transitional period

Group FL Total capital ratio 1H'17¹

Group FL Total capital ratio 2018E

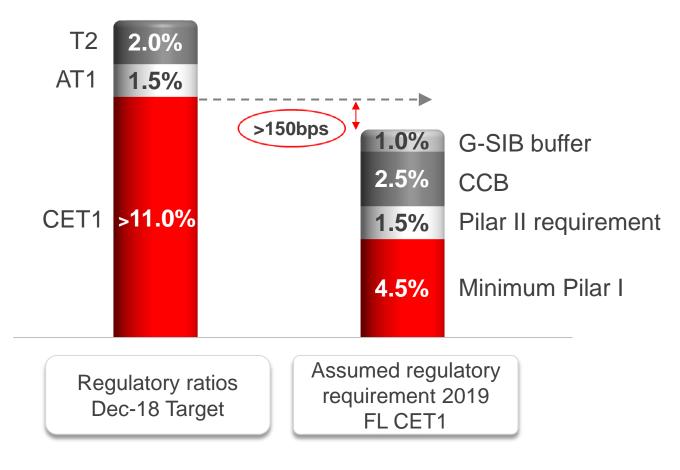


- No excess of generic provision in 2018 considered (0.6pp)
- AT1 issuances to target of 1.5% in 2018: ~€2.5Bn (o/w €1Bn issued in Sep´17)
- T2 issuances to target of 2% in 2018: ~€2.1Bn

Note: Assuming constant RWA. All amounts except 1H'17 are targets (1) Total capital ratio fully-loaded proforma (2) Net of announced acquisitions + IFRS9

Comfortable buffer for AT1 bondholders

Targeted distance to MDA in December 2018



- Significant payment capacity from distributable items
 - More than 150 times estimated 2016 full AT1 cost
 - Management targets
 MDA >100bps at all times

(1) As of Dec'16 ADIs at Santander Parent Bank (€44Bn)



2

Conservative funding and hedging management

Funding plan focus on TLAC-eligible instruments

Parent Bank funding plan Ytd issuances **♦** (€Bn) **Target 2017** (as of 30th Sep'17) **Senior Non** 12-14 6.2 preferred Senior preferred 0.7 1.7 AT1 2-3 **T2** 1.1 9.9 14-17 **Total**

Total Group issuances:

€18.4Bn (~€13Bn TLAC-eligible as of Sep'17)

Diversified issuers:

Parent bank, SCF, UK and USA

Diversified currencies:

EUR, USD, GBP

Popular:

Additional need for €750MM AT1 and €1Bn T2

Parent Bank and rest of units on track to meet 2017 funding plan







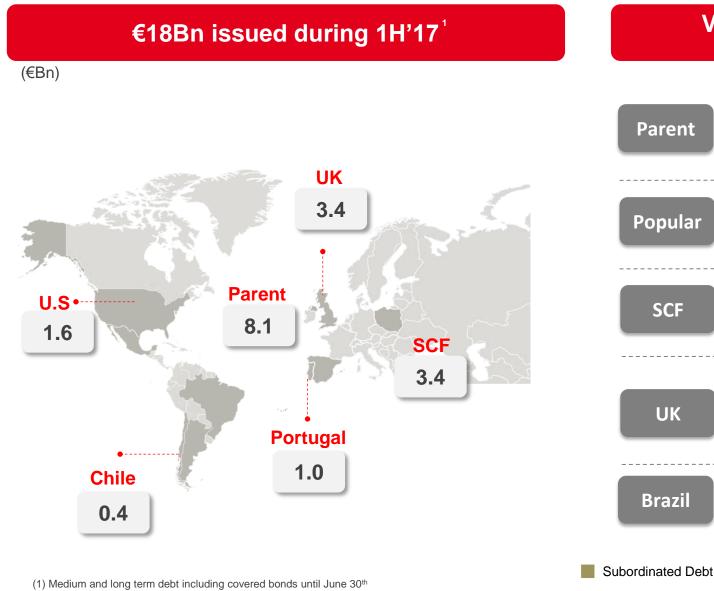








Conservative and decentralised liquidity and funding model



Very manageable maturity profile Data as of Jun'17 (€Bn) 32.3 **Parent** 4.3 4.4 2.0 2.3 1.9 4.3 Popular 3.7 4.1 3.7 SCF 2.0 1.5 0.9 16.6 8.0 6.9 7.0 UK 5.9 3.9 4.6 Brazil 3.8 0.6 0.1 0.0 0.1 2017 2018 2019 2020 2021 2021+

Senior Debt

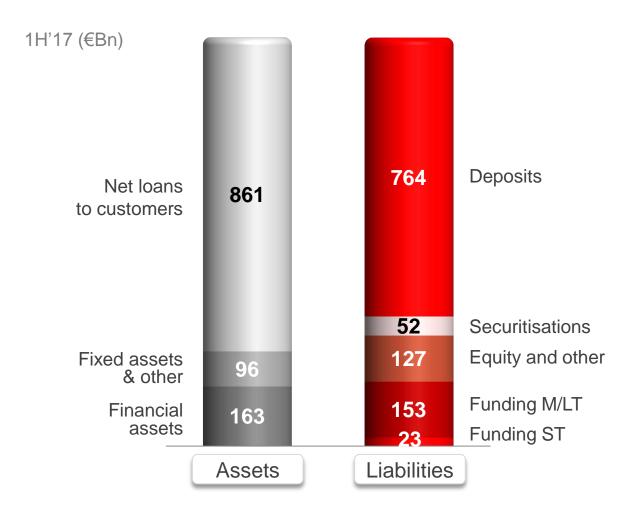
Senior TLAC

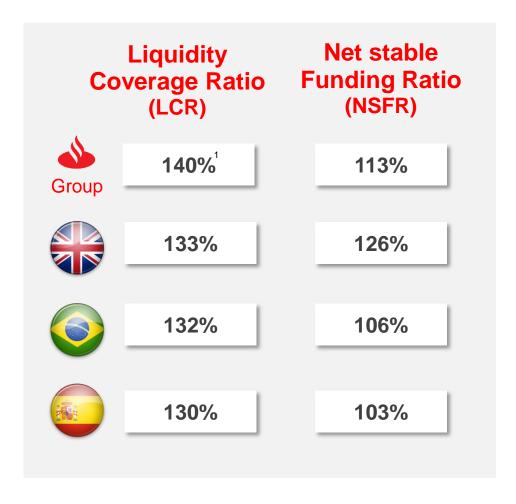
Covered Bond



Preferred Shares

Well funded and highly liquid balance sheet



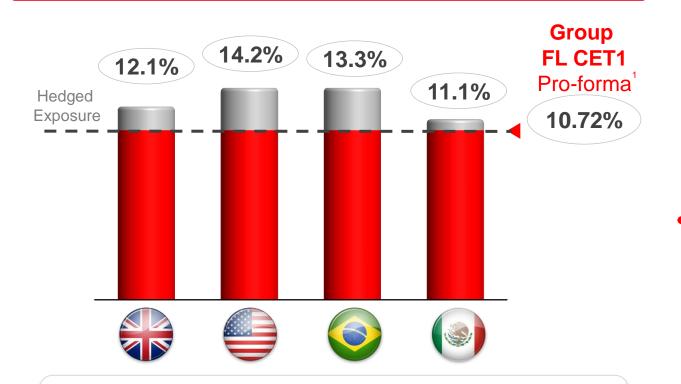


Note: Liquidity balance sheet for management purposes (net of trading derivatives and interbank balances) (1) Includes Banco Popular



Prudent FX hedging policy on capital ratio and P&L...

Group FL CET1 fully hedged



- Neutralises FX volatility in our FL CET1 ratio
- Based on Group regulatory capital and RWA

Dynamic hedging of non euro profits

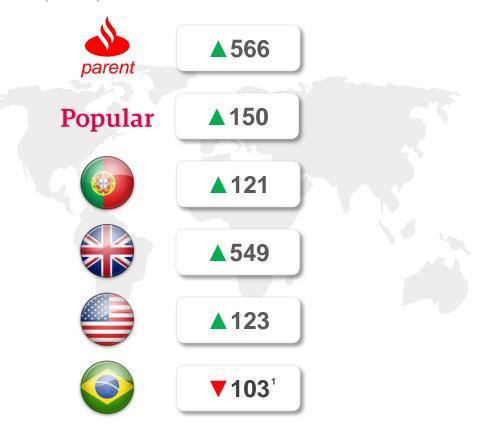
- Budget generally hedged on a 12-month basis
- Reduced impact of FX volatility
- More conservative approach in 2017
- Corporate Centre assumes all hedging costs

 $(1) \ Including \ rights \ issue \ completed \ on \ 27 \ July \ 2017 \ after \ Banco \ Popular's \ acquisition$

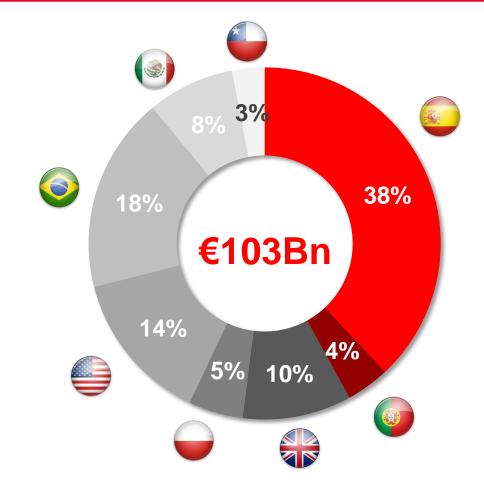
...and prudent interest rates risk hedging

Mostly positive interest rates sensitivity

Net interest income sensitivity to +100bps parallel shift (€MM)



AFS portfolios reflect our geographic diversification



Note: Data as of 1H'17 (1) In the case of Santander Brazil, there is a negative sensitivity which means that for a -100bps parallel shift we would have a positive impact of c. €100MM



3 Key takeaways

We are delivering ahead of plan on our commitments

	2015	2016	1H'17 ³	2017
Cost of credit risk	1.25%	1.18%	1.19%	Improve
Cost-to-income	47.6%	48.1%	46.3%	Broadly stable
EPS (€)	0.40	0.41	0.24	Increase
DPS (€)²	0.20	0.21	0.22	Increase
FL CET1	10.05%	10.55%	10.72%	+40bps Organic per year
RoTE ¹	11.0%	11.1%	11.7%	Increase

(1) Underlying (2) Total dividends charged to 2017 earnings are subject to the Board and AGM approval (3) Group ex-Popular





We improve our RoTE target for 2018 and reiterate all other targets



Countries contribution to 2018 Group Targets

		Group			#100 t	SCF						
	2015	6%	5%	+9%	-3%	21%	7%	19%	11%	52%	11%	26%
Growth	2016	2%	2%	+0.4%	-4%	14%	-2%	8%	7%	37%	8%	-5%
(loans YoY)	1H'17	+1%	-1%	+7%	-4%	+8%	-6%	+2%	+3%	+58%	+4%	-4%
	2018 Target	> Peers	SD	SD	SD	SD	SD	DD	SD	DD	SD	SD
Operational	2015	48%	53%	40%	56%	45%	39%	41%	43%	56%	47%	49%
Operational	2016	48%	51%	40%	59%	45%	42%	40%	41%	54%	44%	49%
excellence	1H'17	46%	49%	35%	55%	45%	45%	39%	41%	56%	43%	49%
(C/I ratio)	2018 Target	45-47%	50-52%	37%	~55%	42-43%	~45%	37-39%	40-42%	48-49%	~40%	~45%
	2015	4.4%	1.5%	6.0%	6.5%	3.4%	2.1%	3.4%	5.6%	1.2%	6.3%	7.5%
Risk Mgt.	2016	3.9%	1.4%	5.9%	5.4%	2.7%	2.3%	2.8%	5.0%	1.5%	5.4%	8.8%
(NPL ratio)	1H'17	3.6%	1.2%	5.4%	5.0%	2.6%	2.6%	2.6%	5.0%	2.2%	4.7%	7.7%
	2018 Target	3%	<2%	~6%	<4%	<3.5%	<2.5%	<3%	<5%	<1.5%	<5%	<6%
	2015	10.0%	12%	14%	10%	13%	7%	13%	16%	32%	13%	13%
Profitability	2016	10.4%	11%	14%	12%	15%	3%	15%	17%	36%	12%	13%
(RoTE)	1H'17	11.7%	11%	16%	15%	17%	4%	20%	18%	32%	11%	14%
	2018Target	>11.5%	9-10%	~17%	~13%	~13%	~4%	~20%	~18%	~30%	~12%	~15%

Note: Group criteria. Spain: public perimeter (excluding Popular) except for RoTE. Loan growth constant euros SD: Single Digit DD: Double Digit (1) 11.0% underlying (2015) 11.1% underlying (2016)





 A unique model that offers best-in-class efficiency and RoTE allowing us to accumulate capital, pay growing cash dividends and finance profitable growth

> Efficient and prudent balance sheet management through recurrent capital accumulation and prudent liquidity, funding model and hedging policies



 We are delivering ahead of plan, and reiterate our commitments for 2018 with an improved RoTE target (>11.5%)

Thank you

Our purpose is to help people and businesses prosper.

Our culture is based on the belief that everything we do should be

Simple | Personal | Fair





